## **Online Registration Frequently Asked Questions**

The Online Registration process applies to K-12 students that are NEW to the School District of Manatee County (SDMC). If your child(ren) previously attended an SDMC school, contact the school Registrar where your child(ren) will be attending.

Q. How can I find my child(ren)'s zone assigned school?

A. Click on the School Locator and Attendance Zones link: <u>School Locator and Attendance Zones</u>

Q. What if I want to enroll my child(ren) to a school that is not my zone assigned school?

A. Contact the Office of Student Assignment at (941) 708-4971 x42000 or email <a href="mailto:StudentAssignment@manateeschools.net">StudentAssignment@manateeschools.net</a>

Q. Do I have to complete an Online Application to enroll my child(ren)?

A. There are two options available to enroll your child(ren).

• Option One - The Online Application via SDMC website, select 'Student Registration' located on the blue menu bar. To view the SDMC website in a different language, click on 'Translate'

ある Translate

- Option Two contact the school Registrar at your child(ren)'s school to schedule an appointment
- Q. How do I know who's the Registrar at my child(ren)'s school?
- A. Click on the **School Directory** link.
- Q. Where do I go to enroll my child(ren)?

A. Go to the School District of Manatee County website, click on 'Student Registration' located on the blue menu bar or click the following link: <a href="https://www.manateeschools.net/registration">https://www.manateeschools.net/registration</a>



Or contact the school Registrar at your child(ren)'s school to schedule an appointment.

Q. Can I use my mobile device to complete the Online Application?

A. For best user experience with the Online Application, please use a computer, Google Chrome as your browser, and uploads should be JPG's, GIF's, not PDF's.

Q. Can I email my documents to my child(ren)'s school?

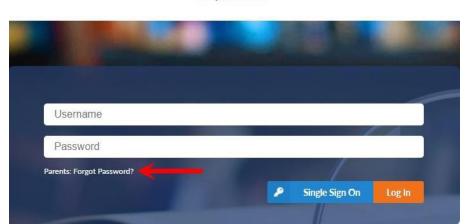
A. SDMC does not recommend emailing your child(ren)'s documentation via email. Email is **NOT SECURE**, contact your child(ren)'s school Registrar to plan before dropping off your documentation.

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## **Online Registration Frequently Asked Questions**

- Q. Can I use same Parent Portal account to register all my children?
- A. Yes, it is recommended to register all your children using one Parent Portal account.
- Q. I forgot my username?
- A. Your username is your email address used to create your Parent Portal account.
- Q. I have questions with my Online Application?
- A. For questions or assistance with completing the Online Application, please contact your child(ren)'s school Registrar or the Office of Student Assignment at (941) 708-4971 x42000 or email <a href="mailto:StudentAssignment@manateeschool.net">StudentAssignment@manateeschool.net</a>.
- Q. I forgot my password to my Parent Portal Account?

A. To reset your password click on the **Parents: Forgot Password** link located on the Focus log in screen.



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- Q. Can I use my old Parent Portal account to re-enroll my child(ren)?
- A. Yes, contact your child(ren)'s school Registrar to publish the registration form on your Parent Portal account.
- Q. How do I change my email address on my Parent Portal account?
- A. Contact your child(ren)'s school Registrar or Parent Portal Liaison to change your email address.
- Q. Can I use the Online Registration for School Choice?
- A. School Choice has its own application process. Contact the Office of Student Assignment for more information at (941) 708-4971 x42000 or email\_ StudentAssignment@manateeschool.net.
- Q. Can I use the Online Registration to enroll my child(ren) into Pre-Kindergarten?
- A. To Register for Voluntary Pre-Kindergarten click on the Office of Early Learning link or contact the Office of Early Learning at 941-0753-0958 ext. 2000.

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