

Restorative Chat

1. To the person who has done the harm:

What happened?

Who else was there/around when it happened?

What were you thinking at the time?

Who has been affected/upset/harmed by your actions?

How do you think they have been affected?

2. To the person who has been affected:

What was your reaction at the time of the incident?

How do you feel about what happened?

What did you think at the time?

What have you thought about since?

How has it upset/hurt/harmed you?

What has been the worst or hardest thing for you?

What is needed to make it right/to make you feel better?

3. To the person who has done the harm:

Is there anything else you want to say?

4. To each person including any observers:

What would you like to see happen to repair the harm?

Is that okay? / **Do** you agree? **Is** that fair?

Is this realistic and achievable?

How can we make sure this doesn't happen again?

Is there anything I can do to help?

Is there anything else you would like to say?

5. Conclusion:

Formally record the agreement.

Congratulate the students for working it out.

Arrange time to follow-up / meet again to see how things are going.

6. To each person

Is there anything else you would like to say?