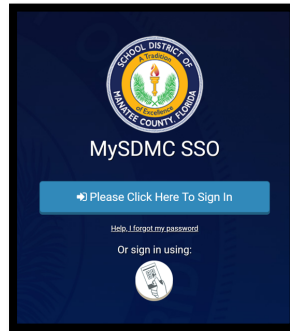
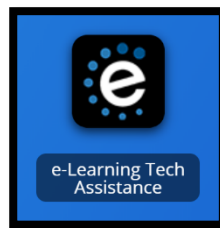


How to Request eLearning Tech Support

1. Log into MySDMC SSO: mysdmc.manateeschools.net.



2. Click on the eLearning Tech Assistance App on your MySDMC App page.



3. Click "Students & Parents: Request eLearning Tech Support" button



4. Fill in the Subject and Description with information of how we can assist you.

The image shows a screenshot of the 'New Issue' form in the MySDMC Service Desk. The form is titled 'New Issue' and has a 'Template' dropdown set to 'eLearning Technical Assistance'. The 'Name' field is populated with 'DeniedStudent'. Below the name field is an 'Assets' field with the placeholder text 'Search and associate assets here'. The 'Request Details' section contains a 'Subject' field and a 'Description' field with a rich text editor toolbar. At the bottom of the form are three buttons: 'Add Request', 'Reset', and 'Cancel'.

5. Click Add Request to submit the ticket.